



Strengthening Digital Clinic Operations with Rubrik

Vista Ensures Secure Patient Care Despite Growing Cyber Threats

VISTA | Augenpraxen
& Kliniken

INDUSTRY

Healthcare

PRODUCTS

- Rubrik Security Cloud
- Threat Hunting
- Anomaly Detection
- Enterprise Data Protection
- SaaS Data Protection for M365
- Unstructured Data Protection (NAS Cloud Direct)

CHALLENGES

- Protecting sensitive patient data
- Ensuring uninterrupted clinic operations without downtime
- Scaling IT resources despite company growth

RESULTS

- Reduction of recovery time from weeks to 48 hours
- Centralized management and reduced IT resource requirements
- Reliable cyber resilience through Rubrik Threat Hunting

PARTNER

Axians Amanox, Bern, Switzerland

Vista Augenpraxen & Kliniken, a leading ophthalmology services provider in Switzerland, offers comprehensive and high-tech medical care across 35 locations. Critical to their daily operations is a resilient IT infrastructure, which supports a wide array of functions, from appointment scheduling to patient records to billing.

CRITICAL DEPENDENCE ON RESILIENT IT SYSTEMS

Vista manages > 100.000 patient records containing sensitive personal and medical data, making security for its structured and unstructured data a top priority. To ensure this protection and minimize downtime in case of cyber incidents, Vista selected Rubrik Security Cloud for complete cyber resilience.

The global threat landscape has significantly intensified, with Switzerland among the most frequently targeted countries in Europe for cyber attacks. Against this backdrop, it was essential for Vista to establish reliable protection against cyber threats.

A cyber attack could have devastating repercussions for Vista. All processes, from appointment scheduling to surgical planning to billing, are digital; a system outage would cause significant delays in patient care and impact more than 400 patients per day.

At the same time, the company has experienced rapid growth. Over three years, the number of locations nearly doubled to 35. The legacy backup and recovery solution struggled to keep pace with Vista's growing data volume while struggling to identify clean backup versions and meet Recovery Time Objectives.

Lukas Kaiser, Head of IT at Vista, explains the challenge: "With our previous solution, if there had been any compromise, I had no reliable way to determine which backup version I should restore. Identifying the last clean backup at the profile or file level was challenging and time-consuming. This uncertainty would have cost valuable time in recovering data after an attack."

ENHANCING CYBER RESILIENCE WITH RUBRIK SECURITY CLOUD

Vista chose Rubrik Security Cloud because it is a purpose-built cyber resilience platform. Rubrik Security Cloud's inherent security features, like Threat Hunting, which enables companies to identify clean recovery points across their entire dataset within seconds, ensuring a quick restoration of operations by distinguishing compromised data from clean backups.

Additionally, Anomaly Detection proactively scans stored data for malware or threats, detecting suspicious patterns and anomalies.

“With Rubrik Security Cloud, I can immediately request the last clean version and retrieve it from 30 different backups,” says Kaiser.

RAPID RECOVERY AND SUBSTANTIAL COST SAVINGS

Choosing Rubrik has proven to be a game-changer for Vista. “An IT outage of just over four hours would cost us more than our annual investment in the Rubrik solution.” Vista successfully implemented Rubrik’s solution, completing the process smoothly within just three weeks. Thanks to Rubrik’s intuitive interface, the IT team required no additional training. Throughout this journey, Axians Amanox provided dedicated support aiming to enhance and optimize Vista’s IT processes and infrastructure.

Additionally, all functional expectations have been met. With Rubrik Security Cloud as its cyber resilience platform, Vista is now fully protected against cyberattacks of any kind, including ransomware attacks. “We can now rely on our backup and recovery

system and be sure that it works,” emphasizes Kaiser. In the event of an attack, he expects Vista to be fully operational again in less than 48 hours, whereas previous solutions would have required several weeks. Kaiser summarizes: “With Rubrik, we can sleep better again”.

Furthermore, Vista has retired multiple legacy backup tools and streamlined resources required to manage the backup infrastructure. Kaiser explains: “Previously, we had multiple backup systems—cloud solutions, scripts, database backups. Now, we have consolidated everything with Rubrik. We can simply log into the Rubrik Security Cloud platform and restore our entire infrastructure through a centralized dashboard.”

A RESILIENT FUTURE AHEAD

With Rubrik, Vista has improved its data security posture, strengthened its cyber resilience, and ensured a fast recovery in case of cyber incidents. This is particularly crucial in healthcare. “Our IT department now delivers real business value with Rubrik. We help ensure Vista’s success, support its growth, and enable an even better service for our patients,” summarizes Kaiser.

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Lukas Kaiser
Head of IT at Vista



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Rubrik (NYSE: RBRK) is on a mission to secure the world's data. With Zero Trust Data Security™, we help organizations achieve business resilience against cyberattacks, malicious insiders, and operational disruptions. Rubrik Security Cloud, powered by machine learning, secures data across enterprise, cloud, and SaaS applications. We help organizations uphold data integrity, deliver data availability that withstands adverse conditions, continuously monitor data risks and threats, and restore businesses with their data when infrastructure is attacked.

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